

# A True Omnichannel Customer Experience Ecosystem

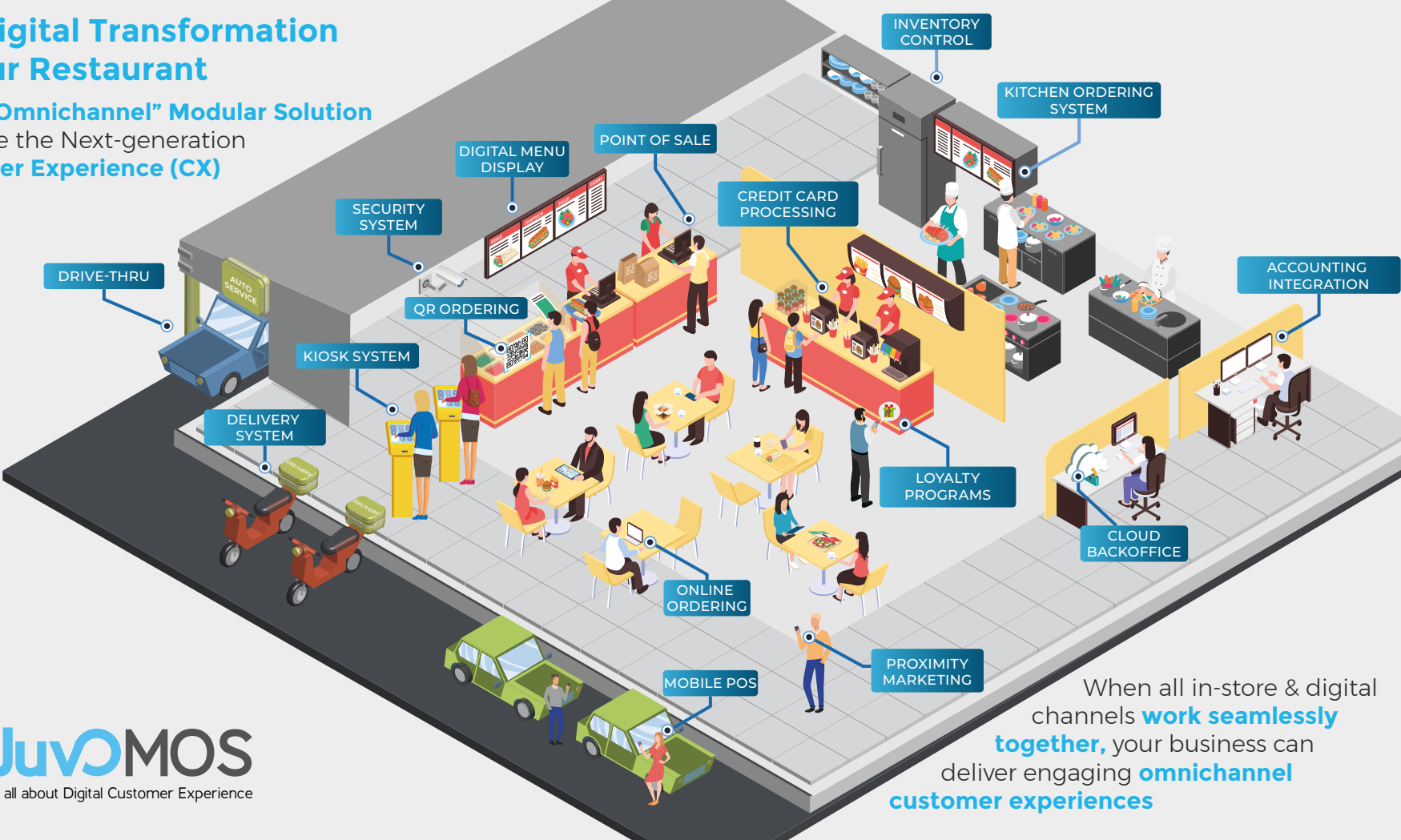
that enables Customers to  
interact with your Restaurant  
through any on-premise and  
digital channel as if were one



*For restaurants to evolve, Digital Transformation is the path ...  
... JuvoMOS have paved the way with effective digital Customer Experiences (CX) platform*

# The Digital Transformation of your Restaurant

A true “Omnichannel” Modular Solution to create the Next-generation Customer Experience (CX)



When all in-store & digital channels **work seamlessly together**, your business can deliver engaging **omnichannel customer experiences**

JuvuMOS reimagines CX models for the “New Exceptional” through Digital Transformation to powerfully build an omnichannel **Customer-Centric Experience (CX)**




**JuvuMOS**  
It's all about Digital Customer Experience


## Creating A True Omnichannel Customer Experience (CX)

that connect sales, marketing, operations and customer service in one platform


Today's consumers want to order what they want, **when they want it, from where they are at**, and delivered without spend much time.


Our versatile and modular platform offers innovative **ways to adapt your restaurant easily** to meet the next-generation customer experience.

 POS System

 Self-Ordering Kiosks

 Online Ordering System

 Orders in Advance

 QR Ordering System

 Chatbot Ordering System

**Each module is Great Alone but Powerful when is used Together**



# Future-proof POS designed to work with your restaurant



POS System Great Alone, Powerful Together

JuvoPOS keeps your restaurant moving forward. Manage all your restaurant operations easily and quickly on a single platform from any device, wherever you are, whenever you need to.



### SIMPLE

Intuitive to learn & learn



### SCALABLE

Serve Single and Multi-Units businesses



### CLOUD BASED POS

Stay in the know anywhere you are, at anytime, from any smart device



### OMNICHANNEL

Integrated with Online & QR Code Ordering, Kiosks, APPs for a true omnichannel solution

**Omnichannel Customer Experience (CX) starts with your point of sale**

## POS Solution to face the many challenges of your daily operation



No matter when, no matter where.

# Your very own Online Ordering Platform

## Going digital has never been so simple

Increase your sales by 20%+ adding your own Digital Channel

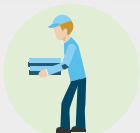


Online Ordering  
Great Alone,  
Powerful Together

### CONTACTLESS ORDERING SUPPORTED



Delivery



Pick up



Drive Thru



Curbside Pick up



### Fully Integrated for an efficient operation

Your Online orders directly **injected to your POS system and kitchen** for preparation of your customer's order



### Your own platform

Gain total control over your orders. **Your brand, your website, your clients, your ordering platform, your own APP.**



### Your customers

Create your **own customer database** to promote your business. Plus, smart email campaigns to have your customers coming more frequently.



### Your business at your fingertips

Access your online business operation **from anywhere, at anytime, from any device.** Full reporting and control of your virtual store even if you're miles away.



### Digital Marketing for Restaurants

We do the work for you, **custom website and social media marketing campaign** designed specifically to your restaurant's customer demographic.



### Delivery as a Service (DaaS)



Don't have a delivery crew?  
No worries, we've  
got your back!

# QR-Code Ordering System

## Contactless Solution for the “New Reality”

Have your customer Scanning, Browsing, Ordering and Paying your menu from any smart phone

### YOUR MENU, EVERYWHERE



5. Enjoy your food



QR Ordering  
Great Alone,  
Powerful Together

\*QR Ordering can be fully integrated to your existing point of sale system.

### AN INNOVATIVE ORDERING SYSTEM FOR THE NEW REALITY



Enter the digital era and adapt to the new regulations on COVID-19 with Contactless Ordering System



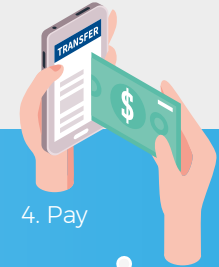
1. Find the QR Code



2. Scan the QR code with your mobile



3. Browse the menu and order

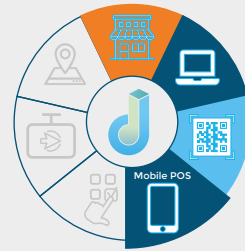


4. Pay



## Tableside Ordering System

Take orders faster and accurately while upselling and suggestive selling your menu items



Mobile POS  
Great Alone,  
Powerful Together

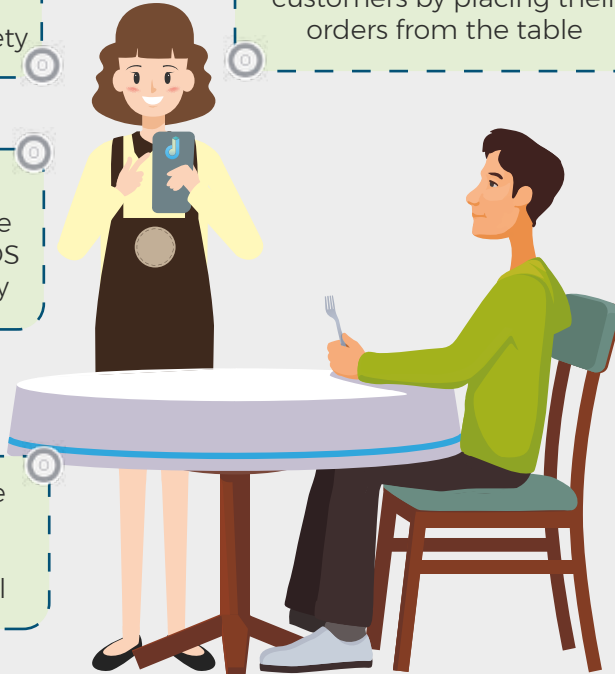
Take control of your restaurant with the freedom, versatility and mobility that you need today.

Contactless checkout process with mobile NFC payments to evoke your customers the sense of safety

Have your Servers spent more time with your customers by placing their orders from the table

Maximize customer experience with suggestive selling from the mobile POS based on customer history

Maximize your turn-table ratio by eliminating the need of going back and forth to the POS terminal



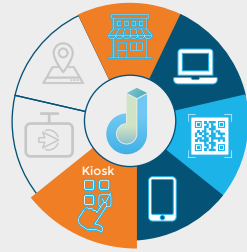
A mobile POS at your servers' hand

- ✓ Spend more time upselling your menu
- ✓ Suggesting Selling based on customer history
- ✓ Receive contactless payments Print, Email or Text receipt



# Interactive Customer Experience Self-Ordering Systems

Elevate your guest experience with self-ordering kiosk, your guests will be able to choose what they want from a fully visual menu which will ensure they do know what they are ordering and reducing food waste.



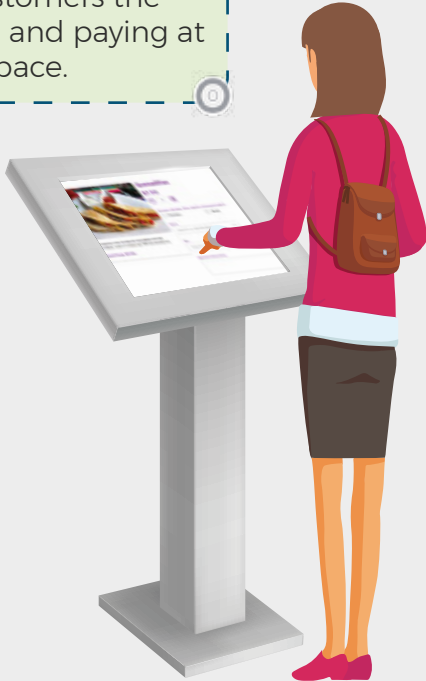
Self-Ordering Kiosk  
Great Alone,  
Powerful Together

Avoid crowding at your restaurant and give your customers the freedom of ordering and paying at their own pace.

↑ **Order accuracy**

↑ **Labor productivity**

↓ **Waiting times**

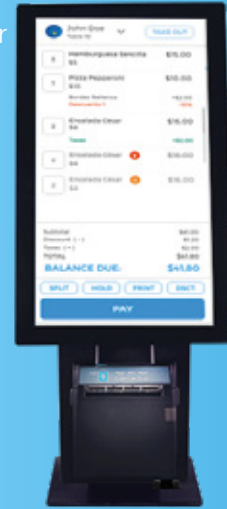


## Increase average check size and improve order accuracy

This is good for you, for your guests and for the planet!

## Available Hardware

Tower



Stand

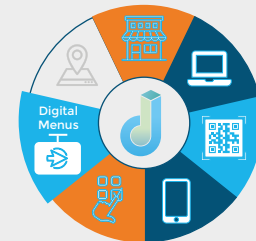


Wall-mounted

# Digital Menu Boards

Make your Food Menu come alive with Digital Communication Solutions

- ✓ Dynamic information:
  - ✓ Text, Images, Videos
  - ✓ Display and hide menus as you wish
- ✓ Fully Customizable:
  - ✓ Integrated to POS
  - ✓ Menus to change at the same time you do



Digital Menus  
Great Alone,  
Powerful Together

Design      Mindi Components      Meindi Software      Network      Media Players      Digital Sign

## Content Management

- Design Services
- Content Creation
- Videos and Animations
- RSS Feed

Change the way  
your customers  
see your menu!



Web-based solution  
for creating digital  
menu boards and  
publishing them  
to a single display  
or to many  
thousands anywhere

## Hardware & Software Providers

- Digital Signage Hardware
- Installation
- Tech Support

# Proximity Marketing for your Restaurant

## Drive more sales with Proximity Marketing

- 1 A potential customer passes by your restaurant.
- 2 They will receive push notifications about deals, capturing their attention and directing their interest to specific products.
- 3 Customer visit your restaurant to redeem the offer.

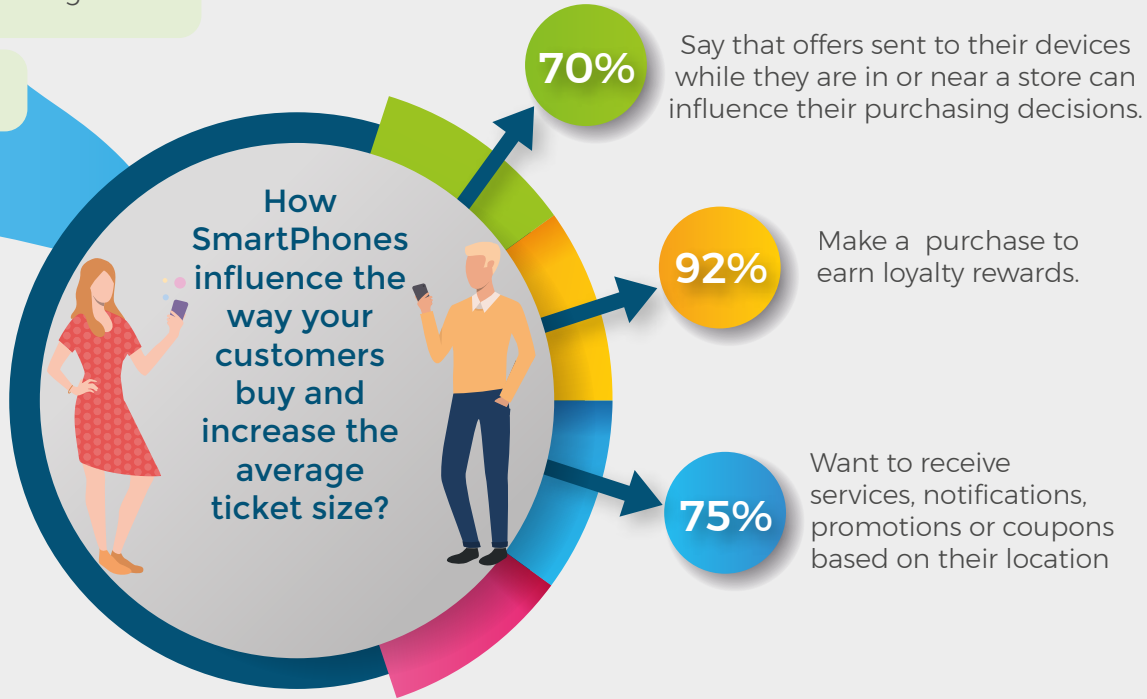


## The right audience, in the right place, at the right time.

Location-based marketing messages delivered to mobile devices users, through wireless technology, Bluetooth and / or WiFi to increase the traffic at your restaurant and drive sales.



**Proximity Marketing  
Great Alone,  
Powerful Together**





## Questions? We're here to help

### APS Headquarters

7791 NW 46 ST – STE 218  
Miami, FL-33166

+1 305-381-0902

info@apsposus.com

<https://aps-pos.com/cloud-pos/>




Get in touch


### APS International Branches

Puerto Rico - Dominican Republic -  
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